

InSolve – CourtCanada’s Insolvency Case Management Solution



WHAT IS INSOLVE?

InSolve is a comprehensive online case management solution that has been designed to meet the needs of Canadian insolvency professionals. It is also the only available system capable of meeting the standards in the E-Filing and E-Service Protocol issued by the Commercial List Users Committee of the Ontario Superior Court of Justice.

Designed for Canadian CCAA, BIA, receivership and other Court-supervised insolvency proceedings, InSolve provides the “Case Administrator” (i.e., the Court-appointed officer or its counsel) with the ability to quickly and effectively create and manage a case web site. Integrated with each InSolve case web site is an impressive array of sophisticated document and information distribution and management tools, including a Court document service system, document file, case calendar and claims process administration system.

HOW EASY IS INSOLVE TO USE?

Create your InSolve case web site in minutes and begin customizing the content immediately. Cases can be registered at any stage of the proceeding. An intuitive web page content management system enables you to edit text, add links and even create new pages without any web development skills or experience required. It has never been easier to maintain and distribute up-to-date case information.

KEY FEATURES OF INSOLVE

Electronic Document Service

- Interested parties can register online for e-service list
- All parties on service list can serve Court documents through the system
- Documents are uploaded through dynamic form that captures information regarding the party, the document and any associated Court hearings
- System automatically sends an e-mail to each party on the service list
- Service e-mail includes an html link to the document, which is available in the online Court file on the web site

- System produces printable record of electronic automatic notification re: “out of office” messages, “bounce backs” and other service delivery issues.

Case Calendar

The Case Calendar is maintained and updated by the Case Administrator through the secure Administration suite, but events such as upcoming Court hearings can be added to it by parties during the Court document service process.

- Integrated with Court document service system
- Provides links to documents associated with Court hearings and other events

Web-based Claims Process Administration

- System includes customizable electronic claims process administration system
- Case Administrator can designate multiple case-specific claims types/classes
- Claims submitted through secure, customized online form
- Submitted claims information delivered to e-mail addresses designated by Case Administrator
- Spreadsheet reports on claims process and claim submissions available
- Claims data can be imported into Court-appointed officer's internal accounting systems

Automatic Stakeholder Notification

- Individuals can register to receive e-mail notice of any new documents served through the system
- Registration information remains private

Stakeholder Submissions

- Visitors to your InSolve case web site can submit questions, comments and/or other information through integrated forms
- Case Administrator can designate one or more e-mail addresses for receipt of submissions

Reporting

- System can generate reports on request by Case Administrator
- Reports produced in form of spreadsheet – data can be manipulated for analysis and/or imported into other applications

BENEFITS OF INSOLVE

Registration for the e-Court File System can increase the Case Administrator's profitability by:

- Reducing non-billable time incurred (e.g., administrative/clerical services, IT support)
- Establishing case web site management as an ongoing billable task
- Improving internal data and document management
- Utilizing the internet to more effectively manage large cases

Other Benefits Include:

- All parties in the case have access to Court document service system free-of-charge
- Data export capabilities, including to Microsoft Excel and other popular applications
- Increased marketing exposure, including through branding InSolve case web site with firm logo
- Reduced strain on internal IT resources

Security

CourtCanada's servers are operated from a secure enterprise-grade data facility equipped with redundant power supplies and diesel-power backup, and clean agent fire suppression, as well as diverse, redundant fibre connections to multiple "points of presence" in order to ensure continuous connectivity. Our servers are subject to multiple physical security precautions, and any personal or other sensitive information is protected.

For more information and/or to arrange for a demonstration of InSolve, contact us by telephone at 1-800-201-3554 or by email at sales@courtcanada.com